

December 2018

Dear Patient,

Dr. Christine Pluta of Schuylkill Medical Associates (SMA) will continue to offer the *concierge program* (the "Program") in 2019. As in 2018, these concierge services will be offered as **supplemental** and **enhanced** services separate from those medical services you already receive through SMA. The services offered through the Program will not be covered by your existing insurance.

**Members of the Program will have access to Dr. Pluta's cell phone and personal email.** The cost for joining the Program will be \$1,080.00 per participant for the 2019 calendar year. This fee will cover all concierge services associated with the Program from January 1, 2019 through December 31, 2019.

Participation in the Program is completely voluntary. If you choose not to participate in the Program, you will still receive the same high-level quality care from SMA to which you are accustomed. However, you will not have access to the enhanced services that are offered through the Program.

If you choose not to participate in the Program you will still have 24/7 access to the physician via the office number (866-206-2866 or 609-208-3232), but you will not have the physician's personal cell phone or personal email. Dr. Pluta will not be obligated to respond to communication directed to her personal cell phone from those individuals who choose not to participate in the Program.

If you would like to join the Program or would like to hear more about the Program, please call our office at 866-206-2866 or 609-208-3232 and we will mail you the Membership Agreement, Terms of Membership, and Member Contact Form.

Very truly yours,

Christine Pluta, D.O.